

## **Frequently Asked Questions**

# What is the difference between SpiderTech<sup>™</sup> and the other forms of Kinesiology Tape products and therapies?

SpiderTech<sup>™</sup> is the first and only company to provide the innovation of a convenient, standardized and easy to use pre-cut and ready to apply format.

All SpiderTech<sup>™</sup> Applications and Tape use the industry trusted and proven material from the original kinesiology taping manufacturer from Japan, Nitto Denko.

SpiderTech<sup>™</sup> provides the most updated and evidence lead educational system, establishing SpiderTech<sup>™</sup> as the leader in Kinesiology Taping science and application.

## How many different SpiderTech applications are there?

There are currently 16 different SpiderTech pre-cut applications, designed for the areas of the body most commonly addressed during therapy. Note that with these 16 applications there are approximately 50+ different methods of application of the products. To learn how to apply each pre-cut more effectively and efficiently, in addition to learning about the creative ways to use the applications, it is encouraged that you enroll in the hands-on training courses.

## Do the applications come in different sizes?

At present there is only one size for each of the SpiderTech<sup>™</sup> Applications, which will fit approximately 80% of the adult population. Since the therapeutic benefit is via neurological mechanisms, exact sizing per se is not necessary.

## How do SpiderTech<sup>™</sup> Applications compare to the rolls in terms of cost?

When the amount of material used to reproduce a pre-cut application from a standard roll is considered along with factoring in the amount of time saved without having to cut the tape to perform a particular application, the two versions of application are comparable price wise. There are additional factors to take into account when comparing the value of the pre-cuts to the standard rolls. The pre-cut applications stay on longer due to the professionally machined cutting of the applications which prevent the common fraying effect of cutting with scissors and therefore fewer applications are needed over the course of therapy.

## Is there any difference in the four colors?

There are no known differences in physical properties (stretch, thickness, etc.) between the different colors of SpiderTech Applications and Tape. At present, the decision as to what color is selected is based on the therapist/clinician and/or patient preference.





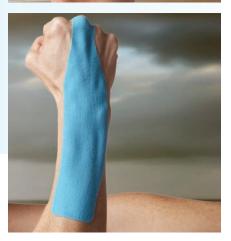








# FAQ







## How long can it stay on and can the applications be re-used?

SpiderTech Applications and Tape are designed for one time use only. The applications are made from a 100% high grade cotton material that is flexible and breathable and 100% poly-acrylic adhesive. This allows the tape and applications to be worn continuously throughout the day for approximately five (5) days, even while bathing and during physical activity if applied properly.

## My patient complained that the SpiderTech application fell off after only a short time of wearing it. Why has this happened?

The 3 most common reasons that applications come off prematurely:

- 1. The practitioner accidently handles the adhesive when applying the product.
- 2. The product was applied without properly preparing the skin.
- 3. The product was not "set" via rubbing the tape post-application to activate the adhesive, and/or the patient did not wait approximately one (1) hour after application before engaging in physical activity or getting the tape wet.

## Do the applications come in bulk packaging as well?

Bulk packaging options that are better suited to in-clinical use are under development and will be available in Spring 2010. The current single-unit packages will remain available, but in simplified form for those clinics that look to provide their patients with SpiderTech applications for on-going treatment.

## **Does SpiderTech Provide Certification Training and CEUs?**

Yes, SpiderTech has developed training and certification programs, which will launch across North America in 2010. The SpiderTech Certified Therapist Program provides Level I and Level II certifications, plus specialized courses addressing treatment specialties. All courses offer CEUs to different health care providers. Please contact NUCAP Medical to ensure that you are eligible for CEUs and to find out how to enrol.

SpiderTech Education is availabe in an on-line and hands-on training and certification format. Please visit www.SpiderTech.com/training.html for more details.



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